



WISTERIA HOTEL  
oakham

## HOTEL INFORMATION

Hello,

Welcome to the Wisteria! We hope you will enjoy your stay with us, below is some information to help you in advance & during your visit.

### **BREAKFAST**

Breakfast is served between 7am and 9.30am in the restaurant on weekdays and 8am to 10..30am on weekends. To avoid overcrowding and to ensure we can accommodate all our guests we take table time bookings for breakfast, which we will do upon check in. If you wish to change your breakfast time for any days during your stay, please see Reception who can facilitate this for you.

### **DINNER**

Wherever you wish to eat (either in town or with us) **we recommend that you always book to ensure table availability**. Oakham restaurants can get very busy and many have reduced opening service times during the week. **Some restaurants/pubs are also closed for food service on certain days of the week**. We would therefore advise it best to pre-book any evening meals to avoid disappointment on the night as it will be a very busy time in Oakham during your visit as it is peak tourist season and it may not be possible sometimes to walk in and get a table! Our Restaurant on site serves food from 5:30pm until 9pm (Monday to Saturday) & 12.30pm – 8pm (Sunday) - please let reception know if you would like us to book a table for you on any nights during your stay.

### **ROOM SERVICING**

We will ask you upon check in if you would like your bedroom to be serviced daily. Should you wish for this to be only done on certain days, or not at all, that is absolutely fine. Reception keep a stock of tea/coffee/milk sachets etc and can supply you with clean towels upon request if you would prefer your room not to be serviced.

### **LAUNDRY**

We can offer a next day in house laundry service, wash and dry for you for **£15 per bag**. Please drop your washing to Reception by 6pm, it will then be returned to your room the follow evening after 6pm.

### **WIFI**

We have free Wi-Fi throughout the hotel the details are as follows: **Wisteria – Guest Internet**  
No password is required.

### **ROOM ACCOUNT**

You are welcome to charge items to your room throughout your stay. To help ensure your smooth departure, please could we ask you to **settle any outstanding invoices the night prior to your departure**.

### **CURRENCY EXCHANGE**

Please note that as it is a small market town, there are no currency exchange facilities in Oakham. We therefore recommend you complete any currency exchanging prior to arrival in Oakham.

## TAXIS

With it being a small market town, we wish to make you aware that **Uber is NOT available in Oakham!** There are a number of small taxi firms, of which you can find details below. We recommend where possible you pre-book taxis when required, as you will not be able to hail them on the street, and often they have limited availability (you may not be able to get one straight away when you want it!):

Berridge Taxis 01572 756088

Fox Taxis 01572 720200

Rutland Cabs 01572 757891

Oakham Taxis 07977714477

Taxi Bob 07714 436186

Taylor's Taxis 07426 068455

## LOCAL MAP

We will provide you upon check in with a map of the town to help you find your way around during your stay.

## VOLTAGE DIFFERENCE BETWEEN UK & US

Many people who travel to the United States found it difficult to use their electronic devices, because of different power supply systems in the United States and Europe. In many countries, including Europe, using 220V/50Hz system. But some countries, such as the United States, use more safe system of 110V/60Hz. As a result, these countries must use specially designed appliances for specific power supply connection. Otherwise the appliance will be easily damaged because of the different voltage.

Some countries also use different plug, and there are adapter kit available for connecting foreign plug. However, these plugs may cause short-circuit without voltage converter. European voltage is two times higher than the United States, although a lot of electric equipment is designed to adapt to the voltage change, but the checking is still very important. Some devices are not suitable to use under 220 volts, and some others cannot work below 50Hz. If you use the device under improper voltage or frequency, it may have problems or even cause dangerous.

To determine whether you need to use voltage converter, **you can check the electronic equipment information on the back panel.** Many manufacturers considered about the different voltage in product designing. The manufacturer will also list the input range (from 110-240 volts) and clearly indicate whether it can be used in the US or Europe. In addition, the equipment rated power is usually 50/60Hz, and indicating the working range. However, some equipment (especially the hair dryer) is designed to only work under 110V/60Hz or 220V/50Hz. In this situation, a voltage converter is needed.

Kind regards

The Wisteria Team